

Link nurse call and fire alarm alerts straight to the staff who need them. Instantly.



Nurse Call Alerts



Nurse Call Messaging System (NMS);

NMS is the market leading smart messaging solution that integrates with your existing nurse call systems to deliver alerts to smart phones, removing the requirement for pagers or dedicated loud display panels.

NMS is the most advanced system of it's kind on the market, being designed by experienced engineers with healthcare experience.

We've designed NMS to be simple to use, advanced in capability and to assist care staff with monitoring and responding to resident requirements in a more efficient and safer way.



Trusted by hundreds of care operators nationally.



Mobile Device App

The push to digital care planning has seen the adoption of mobile android devices for most care providers.

NMS allows alerts to be delivered to the same mobile devices that staff are already carrying. This reduces the cost on new devices, simplifies the training process for new staff and provides an audit trail of who accepted and attended alerts.





Display Screens

Display screens need to be clear to read and easy to operate.

NMS offers display screens that are high quality, impact and fluid resistent, easy to read and simple to use.

All compatible with your existing nurse call system!





Walkie Talkie

Getting ahold of staff throughout the building can be frustrating, especially when it's urgent. NMS makes this easy, by including a

walkie talkie feature within the App.

Staff can quickly raise awareness of a situation, request assistance or find out key information without needing a separate device or app.





Voice and Video Calls

Need a longer, sustained conversation with a colleague?

NMS allows you to voice call your colleagues from the App.

Want to share something visual? You can even video call!

No SIM card or telephone number needed. It's built directly in to NMS.





Video Intercom

Night staff are busy and not typically near the front door, making visitors anxious to be kept waiting outside.

NMS allows staff to communicate with visitors through the App, and even remotely open the door!







Instant Message Chat

Maybe you need to update all staff or have a message which is more discreet?

NMS includes a chat facility, too. Staff can send messages directly to each other or as part of a group.





The most widely compatible solution on the market

NMS is compatible with nearly every brand available, meaning no need to replace your existing system.





Alarm Radio Monitoring (ARM)









Aidcall LeGrand





Courtney Thorne

courtney thorne



Cal





Chubb Companion









C-TEC Quantec







Nurse Call Alerts

Eclipse Nursecall Systems (ENS)





Intercall (Lismore Instruments)





MediCare Systems

medicare







Specialist Alarm Services (SAS)







Fall Prevention and Detection Vayyar^{*}

NMS is compatible with the Vayyar Care fall prevention and detection system.

This allows care staff to have full confidence that falls can be detected day or night, and can even be prevented through the early warning detection alarms.





Care Planning Integration

NMS is designed to work with your digital care planning system so that staff and resident records are synced, with call alert data being automatically uploaded in to the residents care plan records.

Here's some of the brands we're working with!

Carebeans



Person Centred Software Jursecall Messaging Service Powered by Blaucomm



Sonourish







Reporting

NMS includes a cloud reporting dashboard where a full comprehensive list of reports can be generated.

Staff response times, toilet visits, falls prevented and detected, alert frequency and more.





Drill down to each residents alert history, including type such as Call/Assist/Emergency and response times.



Ensure staff are responding to alerts promptly, and evidence response times to the CQC



Compare multiple sites to others in order to determine the best performers



How NMS helps CQC Ratings

| ? | Safe | Residents calls for help are delivered to the appropriate staff Improvement in response time based on in-app prompts to attend in an appropriate response time to the resident Falls are preventable, reducing injury and keeping residents safe |
|----------|------------|--|
| | | |
| ? | Effective | Monitor staff acceptance and response time Monitor and understand the busy hours Monitor response times & type Interrogate logs and charts to determine alert frequency and reason for service improvement |
| | | Create e coloren hanne bu cilencia e recievation les en els |
| 0 | Caring | Create a calmer home by silencing noisy display panels Allow night staff to view and accept nurse call alerts whilst reducing the noise within the home Alert review features provide reason and comments around the nature and requirement behind the alert |
| | | Observe resident call pattern and frequency to assist with staff schedules |
| F | Responsive | Reduce 'alarm fatigue' by zoning alerts based on geographical location Review and interrogate alerts logs and reports Reduce and respond to call alarms and falls faster |
| | | |
| | Well-Led | Reducing the number of devices care staff have to train on and carry with them Improve response times and service delivery for residents and promote better accountability |

• Provide cost savings to the business vs Pagers

Contact Us



If you want to discover more about NMS, you can contact us through the following methods;

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